

The invention concerns a method for supporting the communication of
10 information via a communications system, as well as a service unit, an electronic
agent, software products and servers for supporting the communication of
information via a communications system which comprises communications
networks of two or more network operators. The service unit passes a request for
the communication of information to two or more electronic agents which interact
15 with the service unit within the framework of a virtual electronic marketplace for
information communication. The service unit prompts the electronic agents, once
or several times, through interaction within the framework of the electronic
marketplace for information, to submit offers for the execution of the requested
communication of information. An offer submitted by one of the electronic agents
20 in response to such a prompt, through interaction within the framework of the
electronic marketplace for information, is confirmed to this electronic agent by the
service unit, and the service unit initiates the communication of the information via
the communications network of the assigned network operator. The electronic
agent communicates to a network management unit of the assigned network
25 operator negotiated conditions for the transmission of the information.